

Win/Loss Statement Request

W2G Request

In order for Royal River Casino to release this information each customer is required to submit a signed request. Husband and Wife may use one form.

Only complete official request forms will be accepted for processing.

The win/loss statements are only available for Player's Club Card members. Royal River Casino does not track play that is not associated with a customer's player's card account.

Please provide me with a Win/Loss or W2G Request for Year (s): _____

Name: _____

Player's Card Number: _____

SS#: _____

Date of Birth: _____

Mailing Address: _____

City/State/Zip: _____

Phone Number: (_____) _____

***If you prefer your statement faxed:**

Fax Number: (_____) _____

Please read below:

By signing below, the patron hereby releases Royal River Casino, its officers, directors, employees, and/or agents from and against any loss, cost, expense (including attorney's fees and costs, damages, liability or claims of any kind. Additionally, patron hereby agrees to indemnify Royal River Casino for, from and against any loss, cost, expense (including attorney's fees and costs), damages, liability or claims of any kind related to releasing this information. The undersigned acknowledges that the information being provided is based on player tracking information which includes only the play recorded when the undersigned's player's card was connected to the system, and may not accurately reflect the amount of the undersigned's play since the undersigned can play when the card is not connected to the system and is derived from a system that does not verify the identity of the person using the Player's card and may include estimated amounts to correct human error in inputting information.

Account Holder's Signature _____

Date _____

***If you are making a phone request, required information may be sent via FAX or Mail to:**

**Guest Services
Royal River Casino & Hotel
PO Box 326
Flandreau, SD 57028**

Fax Number: (605) 573-4247

This W-9 or W2G request MUST be signed by the Player's Card account holder and notarized to protect our player's (your) confidentiality. A copy of your photo ID must also accompany this form. Incomplete request(s) will not be processed.